IDAHO STATE TAX COMMISSION

2015 ANNUAL MEETING

Lincoln Auditorium Idaho Capitol Building 700 W. Jefferson Street Boise, Idaho

December 8, 2015 3:00 p.m. – 4:30 p.m.

AMENDED AGENDA

- 1. Convene Meeting
- 2. Welcome/Introductions
- 3. Customer Service
- 4. Impact of Fraud
- 5. Customer Service Plans
- 6. Recess
- 7. Refreshments
- 8. Reconvene Meeting
- 9. Discussion Panel on Customer Service
- 10. Question & Answer Session
- 11. Adjourn

If you would like to participate in this meeting or have any questions, please contact Valerie Dilley at (208) 334-7500.